



QIMR Berghofer's promise to you, our donor.

We are honoured you have chosen to support QIMR Berghofer. We know there are many worthy causes, and we are deeply grateful for your trust and generosity. Your donation—no matter the size—plays a crucial role in enabling world-class medical research at our Institute.

- ♥ We promise to be responsible stewards of your gift and to honour the trust you place in us through transparency, accountability and integrity. Every donation is used carefully and responsibly to create the greatest possible impact.
- ♥ If you choose to support a specific area of research, we will honour your wishes wherever possible. Should circumstances change, we will discuss options with you so the decision always remains yours.
- ♥ We are committed to open, honest and respectful relationships with our donors. We will protect your privacy and handle your personal information confidentially. We will never sell, share or swap your details with another charity.
- ♥ We commit to respectful and cost-effective communication.
- ♥ We promise clear communication about how your support makes a difference, and easy access to our independently audited financial reports on our website. We will acknowledge your gift promptly, provide your tax receipt within two working days. We aim to deliver exceptional donor service at all times.
- ♥ You will always have simple ways to change or opt out of how we contact you, including phone, mail and email.
- ♥ We will remain a registered charity with the Australian Charities and Not-for-profits Commission (ACNC) and uphold best practice fundraising standards as an organisational member of the Fundraising Institute Australia (FIA).
- ♥ If we ever fall short of our promise, we will tell you and take action to ensure it does not happen again.

Our dedicated donor care team is always here to answer questions or discuss our work. You can contact us Monday to Friday at supportus@qimrb.edu.au.

Thank you!

We are deeply grateful for your generosity and support of Queensland's own medical research Institute